

System Requirements🔗

Supported browser for using your Infusionsoft by Keap application

Infusionsoft by Keap is a web-based application. You don't need to download or install software on your computer to access Infusionsoft by Keap. Since you'll be accessing Infusionsoft by Keap using a web browser, let's review the options that will ensure you're set up to use Infusionsoft by Keap successfully.

Important Note! Accessing Infusionsoft by Keap via a mobile device (Android, Iphone, Ipad) is not supported. While some users have had success logging in, this is not recommended, as Infusionsoft by Keap is designed to run on Chrome on a PC or Mac.

- [Google Chrome](#)

Supported browsers for your customers

(e.g., for accessing shopping cart, forms, An Infusionsoft by Keap - hosted web page used to capture information about a prospect and landing pages)

- Google Chrome (including Android)
- Mozilla Firefox (including Android)
- Safari (including iOS)
- Microsoft Internet Explorer 11
- Microsoft Edge

FAQs

What do you mean by "supported"?

What does it mean if a browser is not supported?

What versions of the supported browsers may I use?

Why does Infusionsoft support different browsers for your users vs. users' customers?

What do you mean by "supported"?

When a browser is supported, this means that the software has been designed to work

in that browser and that it is routinely tested to ensure it works as designed. If users encounter bugs/issues when using a supported browser, these will be prioritized for correction by our development teams.

What does it mean if a browser is not supported?

A browser that is not listed as 'supported' is not tested by our quality engineers and may or may not work with our software. We recommend using a supported browser when logging into your Infusionsoft by Keap application.

What versions of the supported browsers may I use?

Modern browsers are typically designed to continually update as new security standards and features become available. Make sure you use the most recent stable release version of your preferred, supported browser and rest easy that it will be supported by Infusionsoft by Keap. We cannot promise full support for beta or developer browser versions.

Why does Infusionsoft by Keap support different browsers for your users vs. users' customers?

Your business runs on Infusionsoft by Keap. We understand how critical it is that you connect with your customers, whether you're sending them an email, taking them to custom landing pages, or processing orders; we also understand that you can't control what technology your customers use when they connect with you. That's why we dedicate development resources to ensuring that, whatever browser or device your customers may use, they're getting the best experience possible so your business can look its best.
