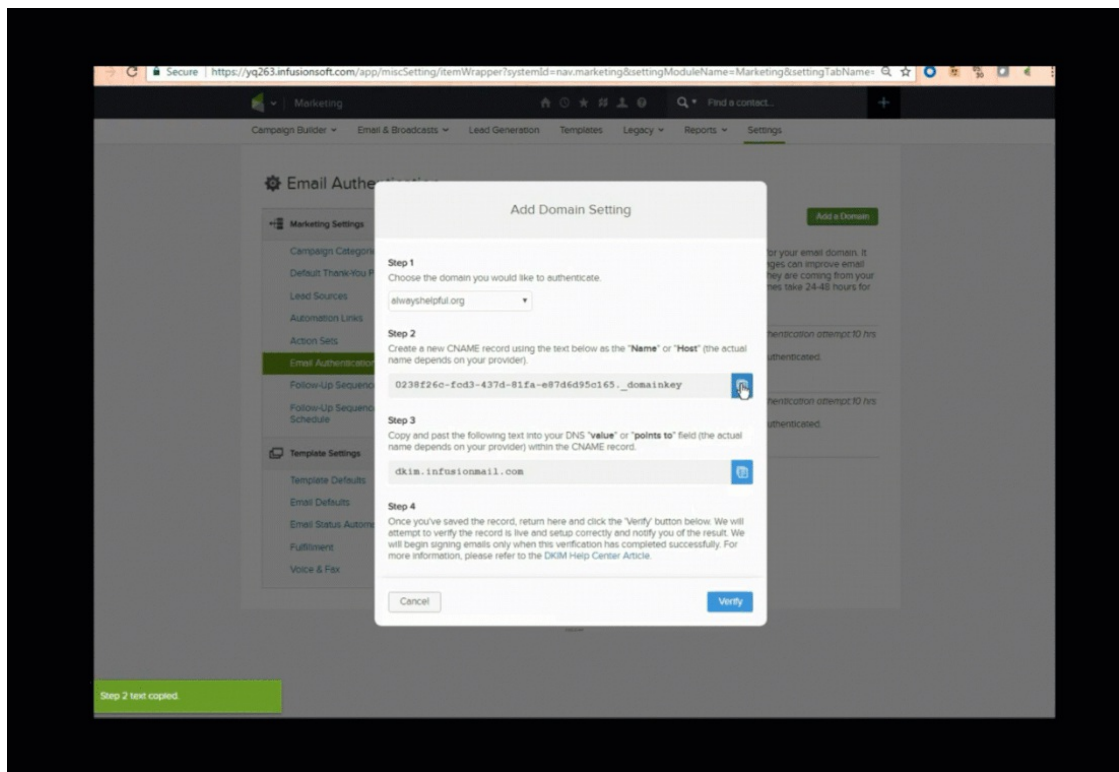


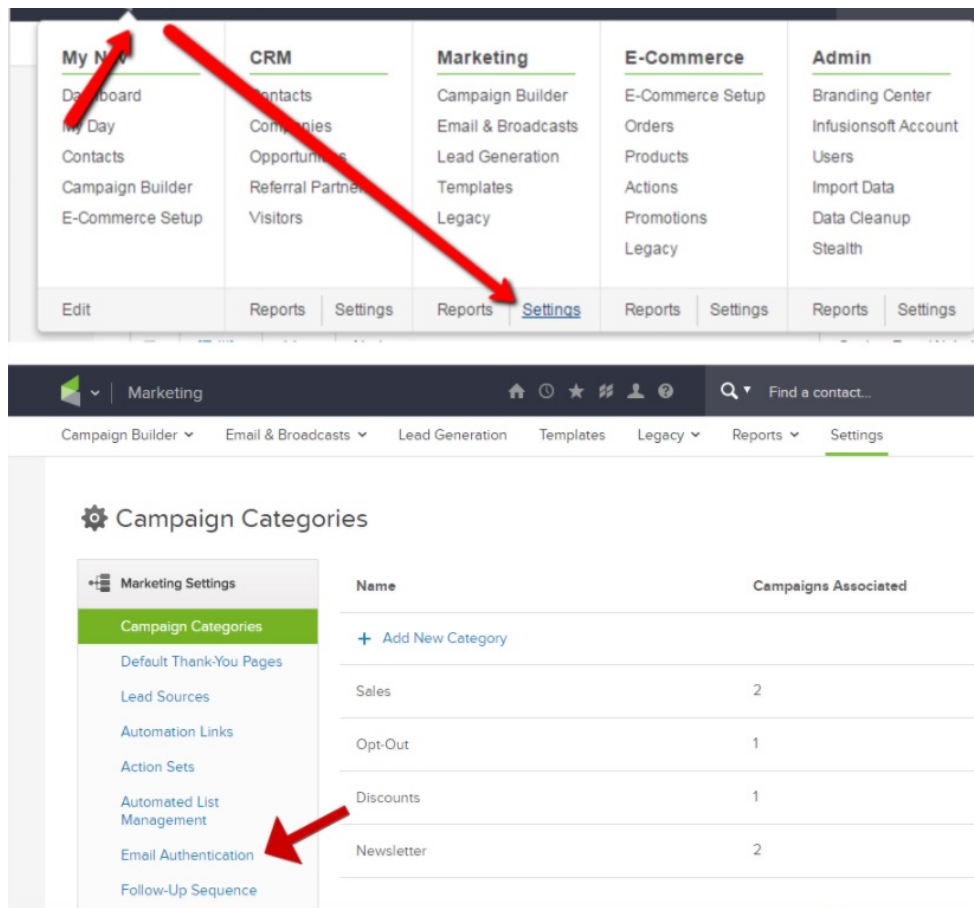
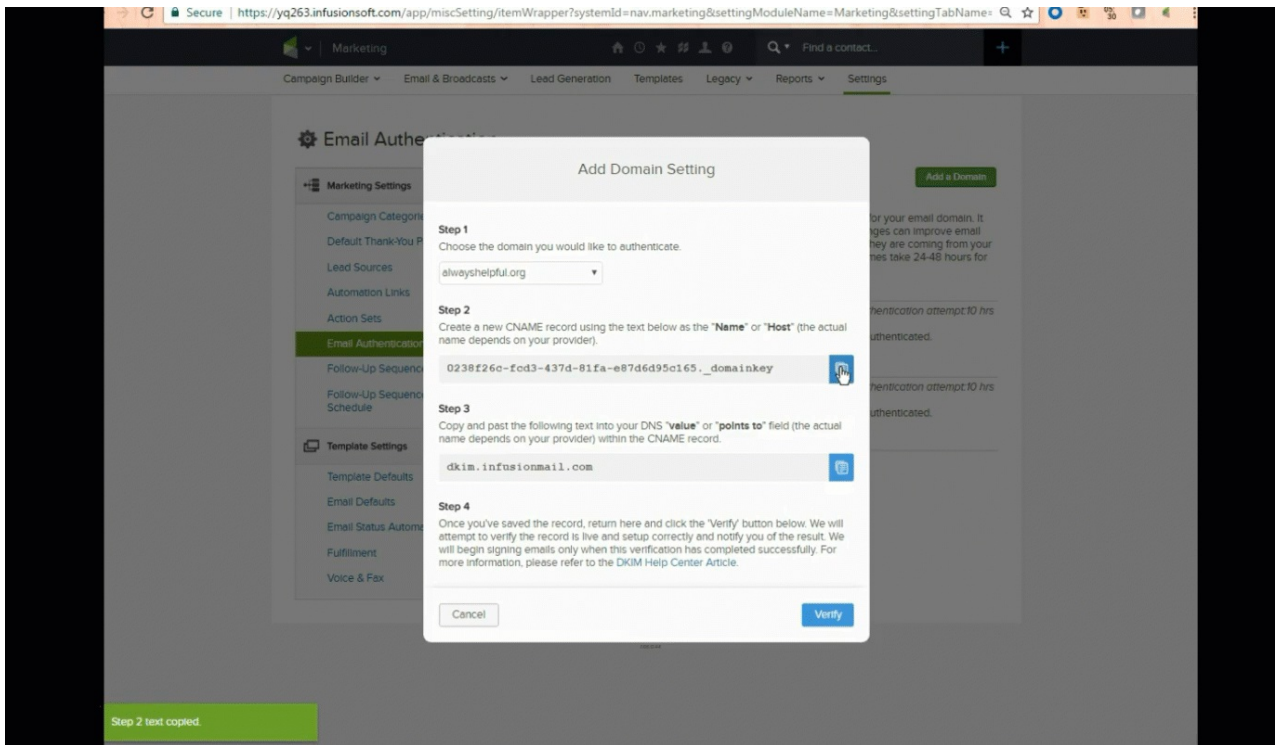
# DKIM and SPF Setup Example🐼

A Sender Policy Framework (SPF) record is a type of Domain Name Service (DNS) record that identifies which mail servers are permitted to send email on behalf of your domain. The purpose of an SPF record is to prevent spammers from sending messages with forged From addresses at your domain.

Example of SPF record set up through GoDaddy using Gmail  
v=spf1 include:\_spf.google.com include:infusionsoft.com ~all



Domain Keys Identified Mail (DKIM) is a complex email protocol that allows a sender's identity to be authenticated by the recipient to help combat email fraud.



Marketing

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+

Campaign Builder

Email & Broadcasts

Lead Generation

Templates

Legacy

Reports

Settings

⚙️ Email Authentication

Marketing Settings

Campaign Categories

Default Thank-You Pages

Lead Sources

Automation Links

Action Sets

Email Authentication

Follow-Up Sequence

Follow-Up Sequence Schedule

Template Settings

Template Defaults

Email Defaults

Email Status Automation

Fulfillment

Voice & Fax

Only an Admin will be able to click the "Add a Domain"

Add a Domain

Email Authentication Settings

Authenticating your email with Infusionsoft requires modifying the DNS records for your email domain. It can only be done if your email uses a domain that you've registered. These changes can improve email deliverability and allow the emails you send through Infusionsoft to appear like they are coming from your domain rather than from Infusionsoft. When making DNS changes, it can sometimes take 24-48 hours for the changes to propagate.

greatestescapebakery.com

Last authentication attempt: 7 hrs

✓ The DKIM record has been verified. Emails sent from this domain will be authenticated.

Retry Validation

Delete DKIM Configuration

alwayshelpful.org

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✓ The DKIM record has been verified. Emails sent from this domain will be authenticated.

Retry Validation

Delete DKIM Configuration

You can add additional email domains by adding that email domain to a User Record.

## Add Domain Setting

### Step 1

Choose the domain you would like to authenticate.

gmail.com ▼

Domain options are the Email Address setup in the User Records

### Step 2

Go to your DNS provider. Create a new CNAME using the text below as the host (sometimes called name).

4452f43e-9f9d-4325-91fd-931995e7f0fb.\_domainkey.gmail.com



### Step 3

Copy and paste the following text into your DNS value.

dkim.infusionmail.com



### Step 4

Once you've saved the record, return here and click the 'Verify' button below. We will attempt to verify the record is live and setup correctly and notify you of the result. We will begin signing emails only when this verification has completed successfully. For more information, please refer to the [DKIM Help Center Article](#).

Cancel

Verify