Campaign Sequence - Field Timers»

Field Timers allow you to schedule a marketing piece based on a date or date/time field in the contact record. There are two default date fields in every contact record: Anniversary Date and Birthday Date. You can also create your own custom date or date/time field.

Pro Tip!

Only one type of timer can be used per "Start" button. Meaning, no Start > Email > Delay Timer > Task > Date Timer. The Date Time would need to be on it's own "Start" button.



1. Drag the "Field Timer" snippet onto the canvas



2. Double-click timer to configure

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- 3. In the "Wait Until" section, select either:
 - To run on day(s), week(s), month(s)

			Summary Wait until 3 days before the {conta	act}'s next " birthday " at 8:00 AM (GM
			Wait Until	Contact Field
			3 Day(s) 🔻	Birthday
•		• •	Day(s) Week(s)	Next accurrence
•	•	•	Month(s)	Next occurrence
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• And either delay **before** or **after** the custom date

Wait Until	Contact Field
3 🗘 Day(s) 🔻	Birthday
Before Before After	Next occurrence

- 4. In the Contact Field section, select the date field. By default, Birthday and Anniversary will always show in the drop down. Any new custom date or date/time fields will show here too.
 - 1. Next Occurrence will look at the Mont/Date to schedule the event

2. Use Year from Field will look at the Month/Date & Year to decide when to schedule the event

Contact Field		At Any Time
Birthday	¥	8 • 00 • AM •
Next occurrence Next occurrence Use year from field	•	Use contact's time zone

- 5. Choose Time Frame:
 - To process at a specific time of day
 - To process any time, meaning that as soon as the contact landed on the timer it would process
 - **Use contact's time zone** will send based on the time zone saved in the contacts record (*optional*)

Contact Field		● At O A
Birthday	Ŧ	8 • 00 • AM •
Next occurrence	•	Use contact's time zone

6. You are now ready to publish your changes.