Time to Update Your Browser (TLS 1.2) 🔗

Odds are at some point you've seen a message in your web browser asking you to upgrade it to improve performance. In fact, effective 23 January 2017 Infusionsoft is upgrading to support the most current TLS security standards .

What does this mean?

If you continue to use an older, outdated browser after 23 January, you may have difficulty accessing your Infusionsoft account. You're probably already having difficulty accessing other sites around the web, too, if you're still using a browser with outdated security measures.

Visit the website of your chosen browser and upgrade today to have uninterrupted - and even improved! - access to your Infusionsoft account. Already pretty sure you have an updated browser? Check this list to make sure it complies with the latest TLS security standards.

What exactly is a browser?

Everyone that accesses web pages on a desktop computer uses a web browser. Without a web browser you can't view websites. How do you get to websites like Facebook and YouTube? You might click on a symbol that looks like one of the below.

What's Wrong With Old Browsers?

Old browsers (especially Internet Explorer versions 6, 7, and 8) are less stable, and much more vulnerable to viruses, spyware, malware, and other security issues. Lacking security is clearly a big problem to be concerned about—especially for those who shop or run a business online. But upgrading also has other benefits, addressed below. Why Are New Browsers Better? Newer browsers (e.g., Chrome, Firefox, Safari) have a number of advantages over older browsers, including:

- Speed
  - Every new browser generation improves speed
- Better experience
  - Far fewer instances of crashing or freezing, a larger page-viewing area, and

access to a wide variety of new features, add-ons and better customizability
  - You can view sites that are using the latest technology to deliver beautiful, informative and entertaining experiences
- Security
  - Newer browsers protect you better against viruses, scams and other threats. Outdated browsers have security holes which are fixed in updates.
  - New browsers will automatically update to the latest version, or will notify you to download an update

Where do I go to update my selected browser?

Visit the website of your selected browser to upgrade by downloading and installing the newest version. Some of the most commonly used browsers' websites are listed below:

- Chrome
- Firefox
- Internet Explorer
- Safari
- Microsoft Edge

Internet browser compatibility guidelines

The following table lists the most common internet browsers. The table lists each browser with the compatibility of TLSv1.2 for recent versions.

Browser	TLS 1.2 Compatibility Notes
Microsoft Edge	Compatible by default
Desktop and mobile versions	Compatible by default
Microsoft	Review the Internet Explorer Support for TLSv1.2 article for

Internet Explorer (IE)	detailed information and instructions.
Desktop and mobile IE version 11	Compatible by default
Desktop IE versions 9 and 10	Capable when run in Windows 7 or newer, but not by default. Review the Internet Explorer Support for TLSv1.2 article to enable TLS 1.2 encryption. Windows Vista and older operating systems, such as Windows XP, are not compatible with TLS 1.2 encryption.
Desktop IE versions 8 and below	Not compatible or stable with TLS 1.2 encryption.
Mozilla Firefox	Compatible with the most recent, stable version, regardless of operating system
Firefox 27 and higher	Compatible by default
Firefox 23 to 26	Capable, but not by default.
Firefox 22 and below	Not compatible with TLS 1.2 or higher encryption.
Google Chrome	Compatible with the most recent, stable version, regardless of operating system
Google Chrome 38 and higher	Compatible by default
Google Chrome 22 to 37	Capable when run in Windows XP SP3, Vista, or newer (desktop), OS X 10.6 (Snow Leopard) or newer (desktop), or Android 2.3 (Gingerbread) or newer (mobile)
Google Chrome 21 and below	Not compatible with TLS 1.2 encryption.
Google Android OS Browser	
Android 6.0 (Marshmallow) and higher	Compatible by default
Android 5.0 (Lollipop) and higher	Compatible by default
Android 4.4 (KitKat) to 4.4.4	Capable, but not by default.

Android 4.3 (Jelly Bean) and below	Not compatible with TLS 1.2 encryption.

Apple Safari

Desktop Safari versions 7 and higher for OS X 10.9 (Mavericks) and higher	Compatible by default
Desktop Safari versions 6 and below for OS X 10.8 (Mountain Lion) and below	Not compatible with TLS 1.2 encryption.
Mobile Safari versions 5 and higher for iOS 5 and higher	Compatible by default
Mobile Safari for iOS 4 and below	Not compatible with TLS 1.2 encryption.