

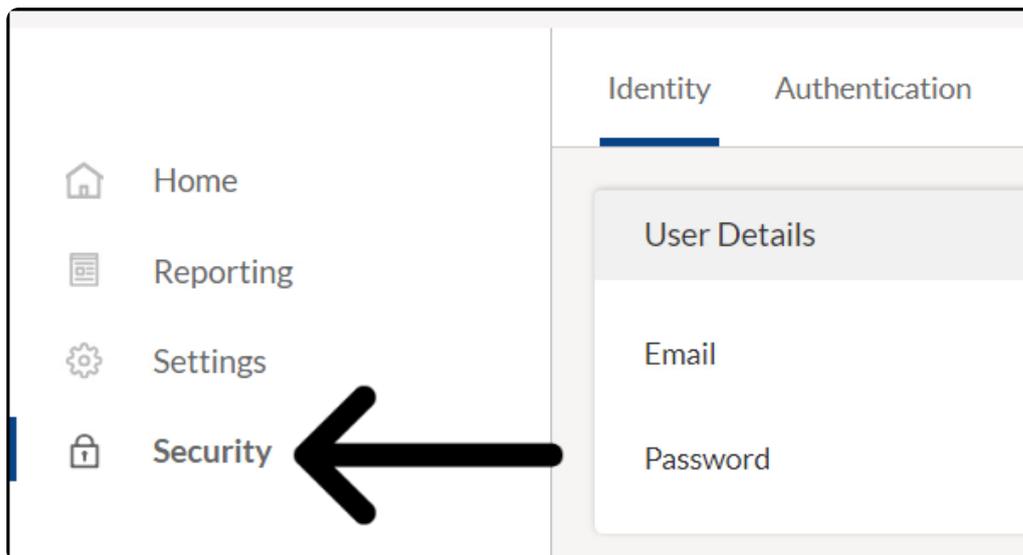
Keap Payments email and password

You can change your Keap Payments Merchant Center Email and Password in the Security section of the Merchant Center.

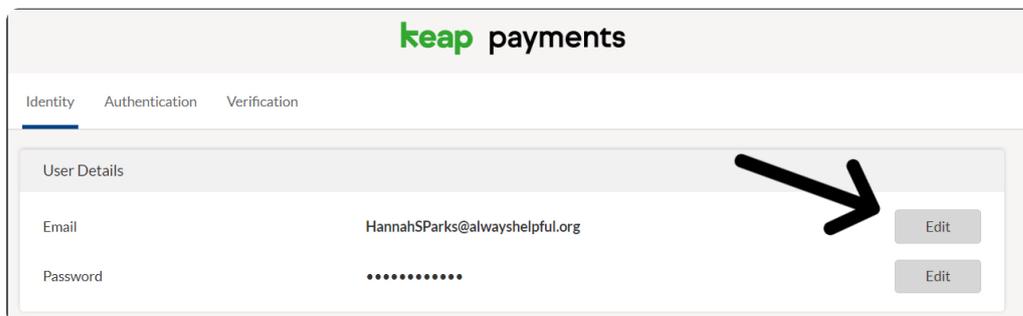
To change your email address, use an email address that is not currently registered with Keap Payments and WePay.

Change email address

1. From the Merchant Center menu, click **Security**.



2. From the Identity tab, click the **Edit** button next to the email address.



3. Enter your new email and click **Update**.

The screenshot shows a 'User Details' form with the following fields and buttons:

- Email:** HannahSParks@alwayshelpful.org
- New Email:** (empty text input field)
- Password:** (masked with dots)
- Buttons:** Cancel, Update, and Edit.

A black arrow points to the 'Update' button.

Change password

1. From the Merchant Center menu, click **Security**.

The screenshot shows the Merchant Center menu with the following items:

- Home
- Reporting
- Settings
- Security** (highlighted with a blue bar and a black arrow pointing to it)

On the right, the 'Identity' tab is selected, showing a sub-menu with 'User Details', 'Email', and 'Password'.

2. From the Identity tab, click the **Edit** button next to the password.

The screenshot shows the 'User Details' form with the following fields and buttons:

- Email:** HannahSParks@alwayshelpful.org
- Password:** (masked with dots)
- Buttons:** Edit (next to Email) and Edit (next to Password).

A black arrow points to the 'Edit' button next to the password field.

3. Enter your new password and click **Update**.

Reset your WePay password

- To reset the password for your WePay account, click [here](#) .
 - If you don't receive the reset password email, check your spam folders and add support@wepay.com to your trusted senders list.
 - If you do not have access to the email that the reset password is sent to, please [contact Support](#) .
-