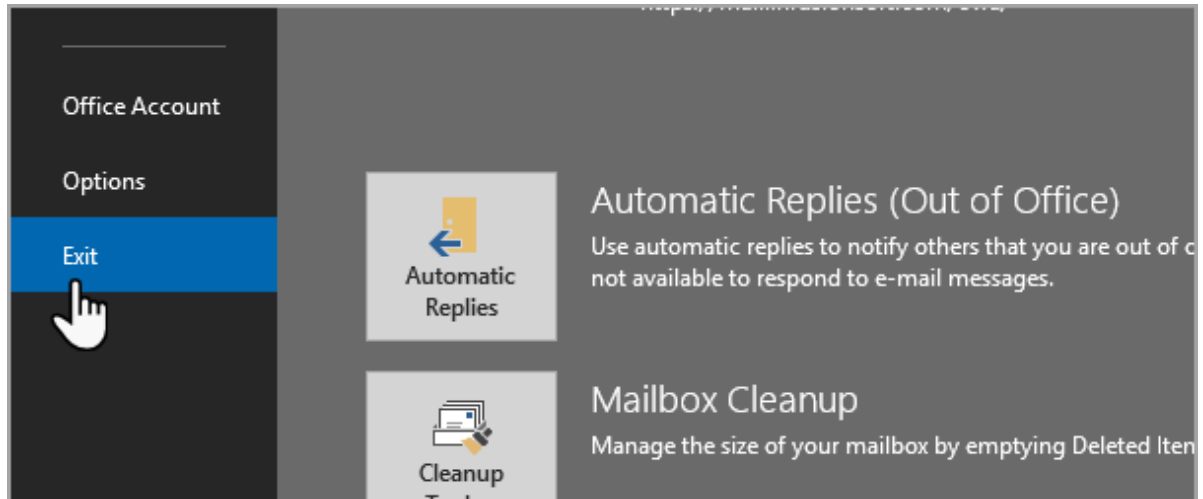


Uninstall Sync for Outlook

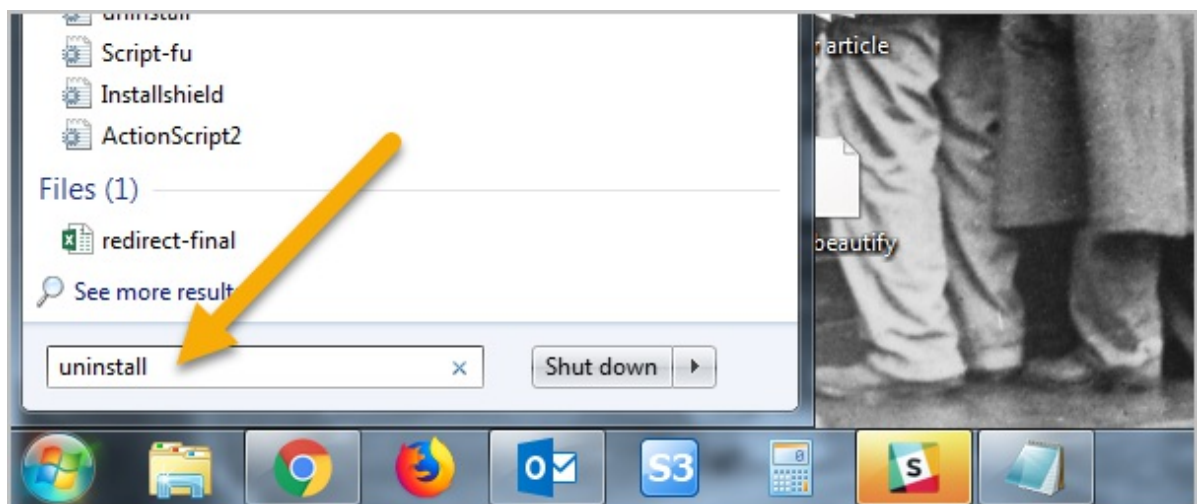
Uninstall Steps

1. Close Outlook

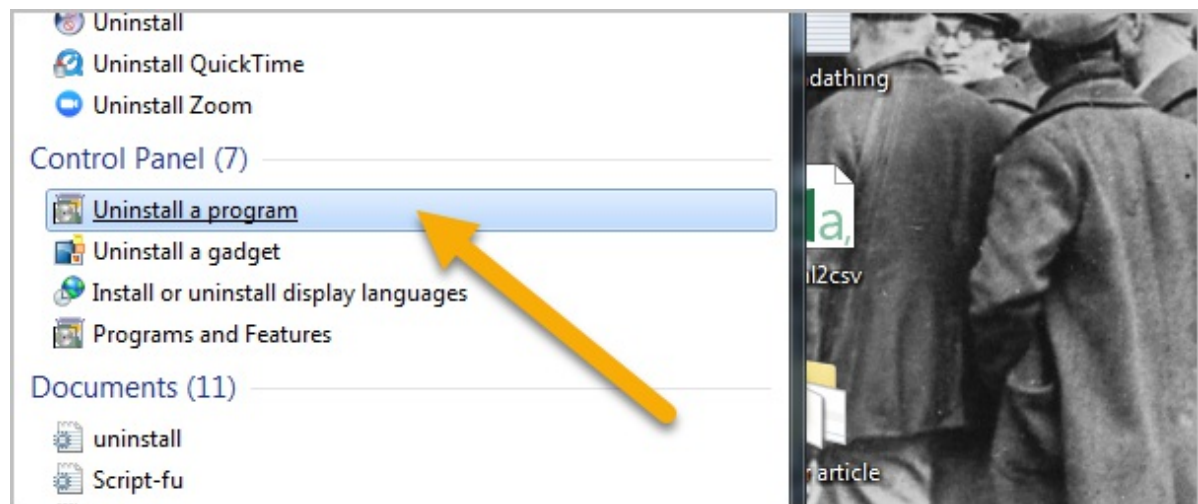


Note! Do not open Outlook again until the END of this guide.

2. Click on the start menu and type **Uninstall**



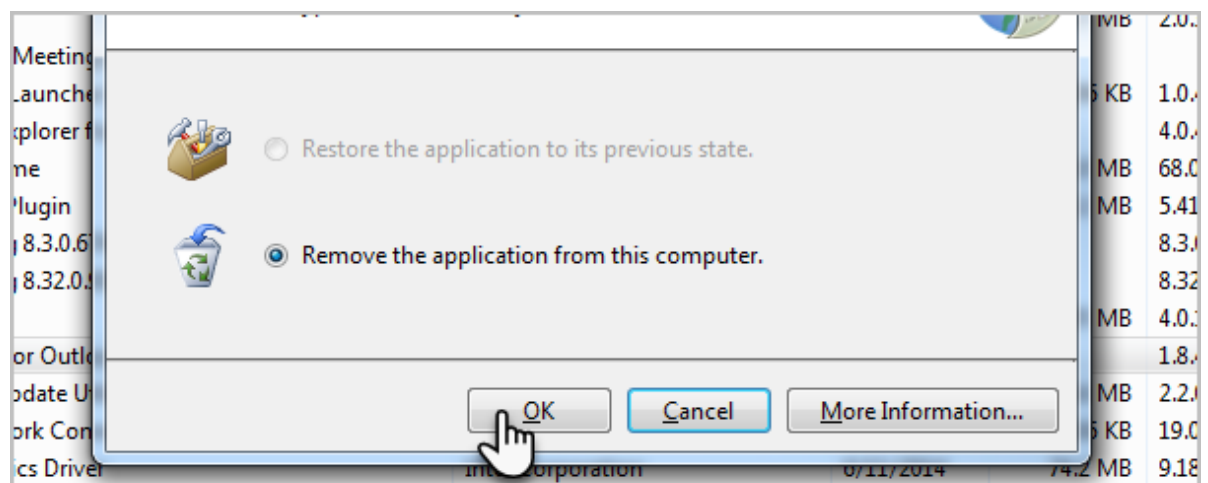
3. Find and click on **Uninstall a program**



4. Double-click on Infusionsoft for Outlook

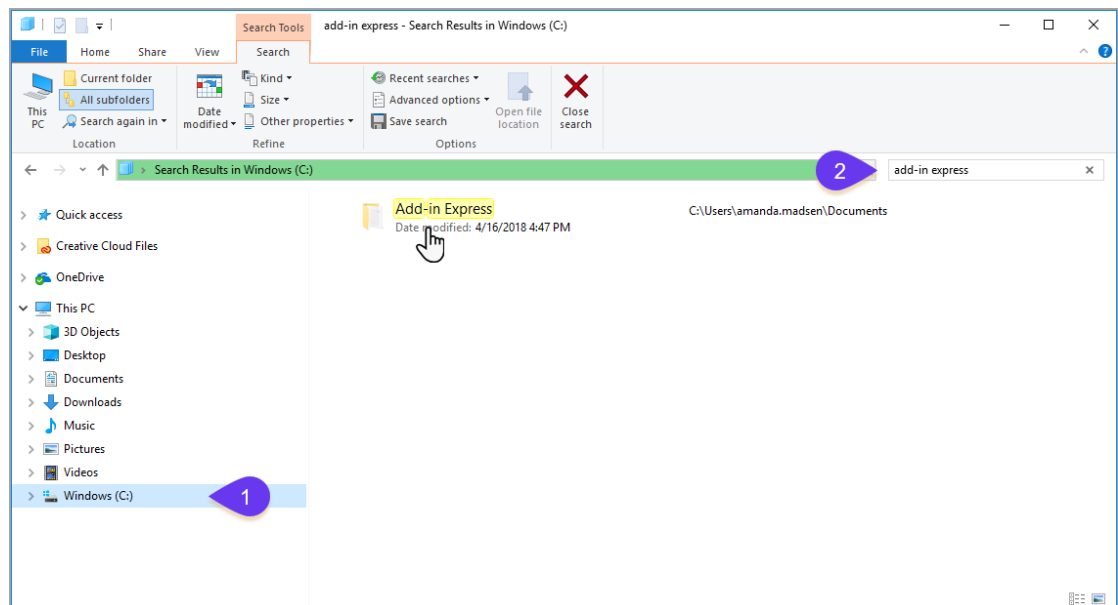
CloudBerry Explorer for Amazon S3 4.0.4	CloudBerryLab	11/25/201
Google Chrome	Google, Inc.	8/1/2018
Google Talk Plugin	Google	12/17/201
GoToMeeting 8.3.0.6749	CitrixOnline	4/21/2017
GoToMeeting 8.32.0.9167	LogMeIn, Inc.	7/29/2018
HipChat	Atlassian Inc	4/7/2016
Infusionsoft for Outlook	Infusionsoft	3/8/2018
Intel Driver Update Utility	Intel	10/16/201
Intel(R) Network Connections Drivers	Intel	9/18/2014
Intel® Graphics Driver	Intel Corporation	6/11/2014
Intel® PROSet/Wireless Software	Intel Corporation	10/16/201
Java 7 Update 79	Oracle	1/16/2017
Java 7 Update 79 (64-bit)	Oracle	1/16/2017

5. When the dialog box pops-up, click OK to remove the application from your computer.

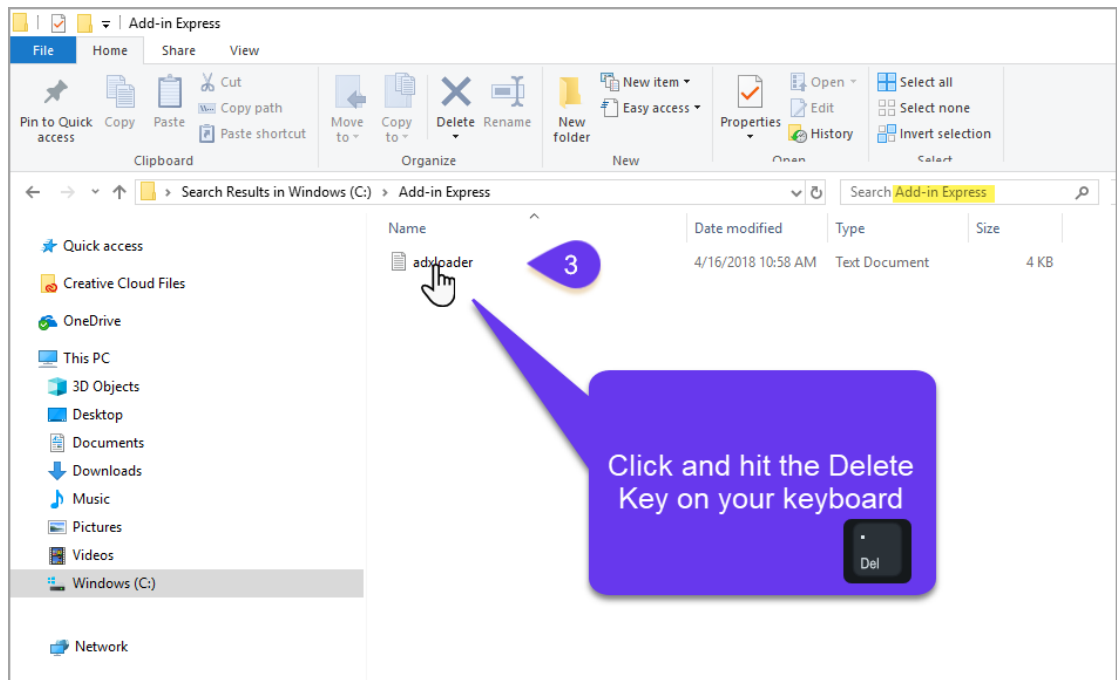


Pro Tip! Click images to view larger

6. Navigate to **Windows (C:)** drive and in the top right search type "**Add-in Express**"
 - a. Double click the **Add-in Express** folder

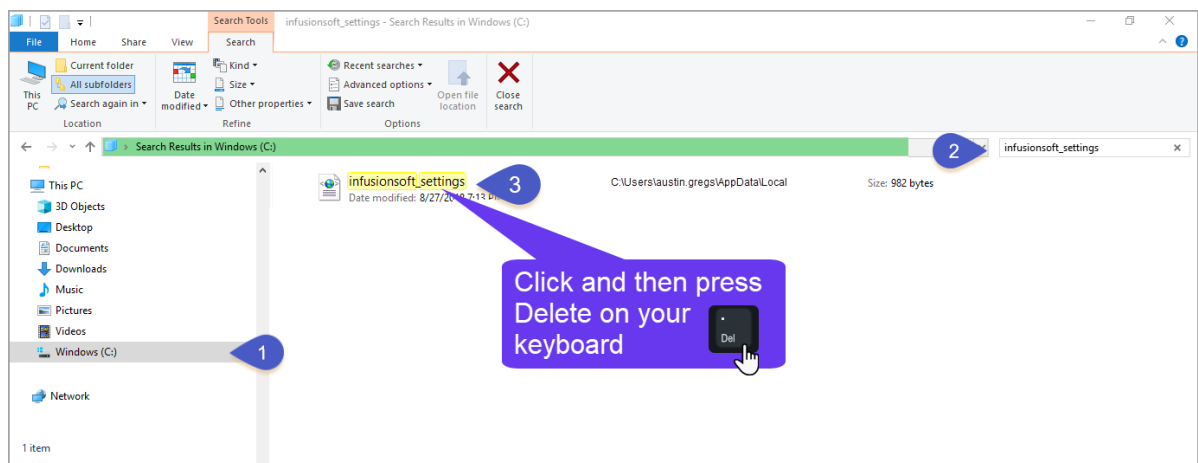


- b. Delete **adxloader.txt** file



7. Navigate back to **Windows (C:)** drive and in the top right search type "infusionsoft_settings"

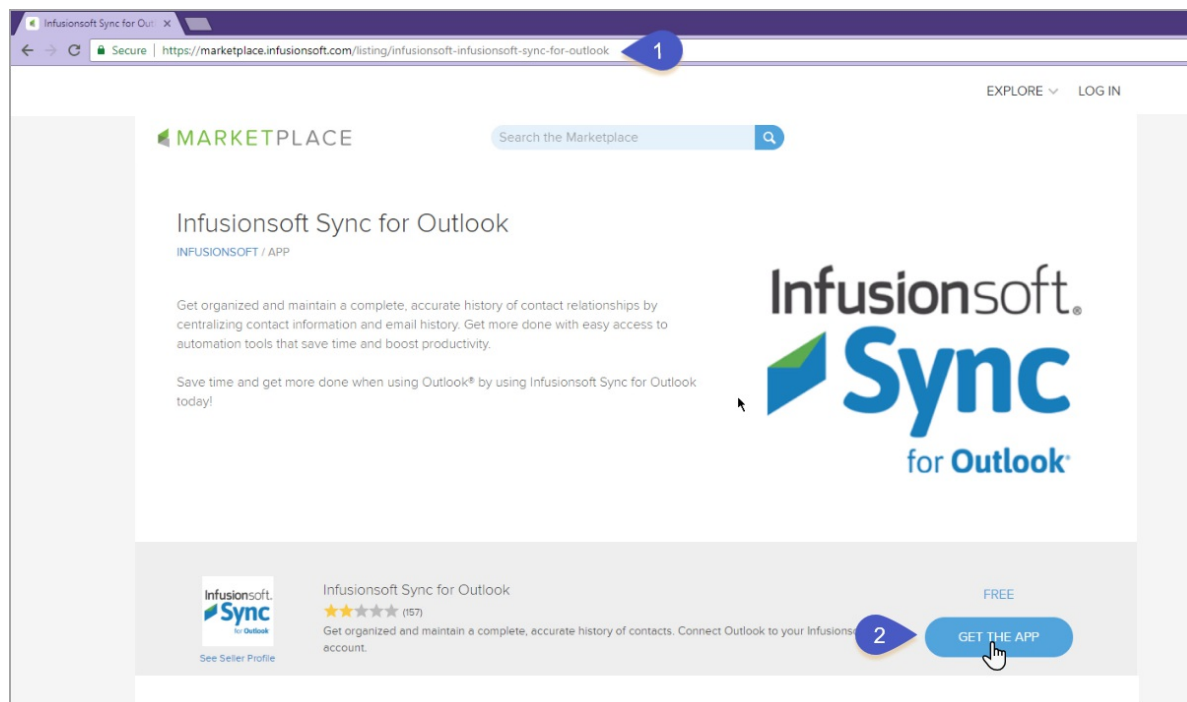
8. Click the "infusionsoft_settings" file and Delete



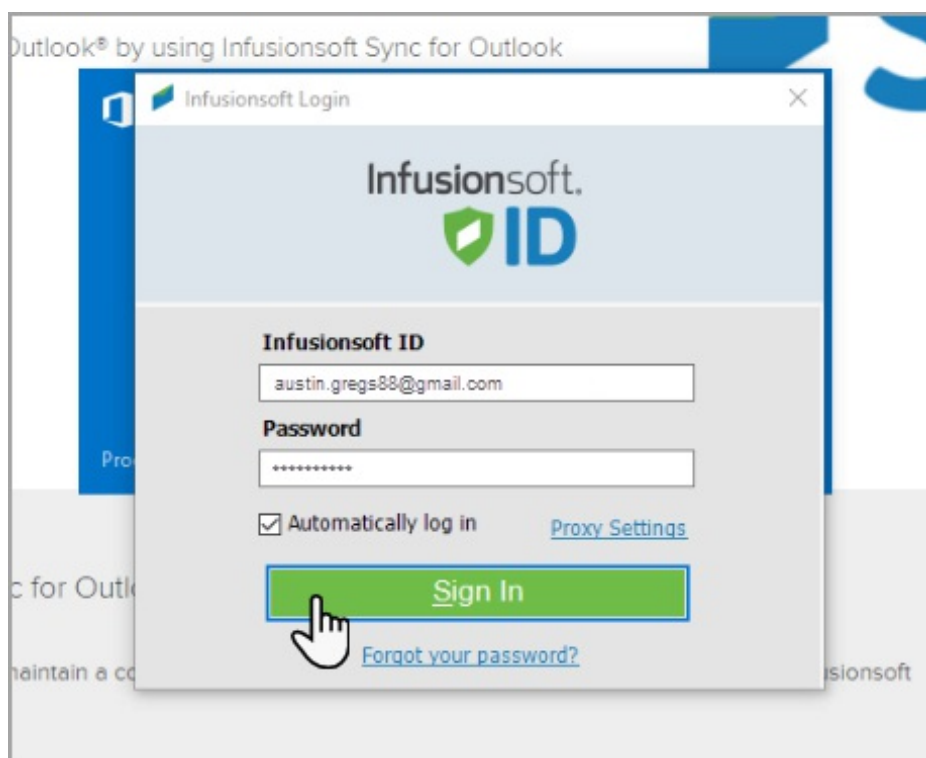
Reinstall Outlook

Outlook Sync is now uninstalled. To reinstall it follow these steps:

1. Click [here](#) and then click "Get the app"

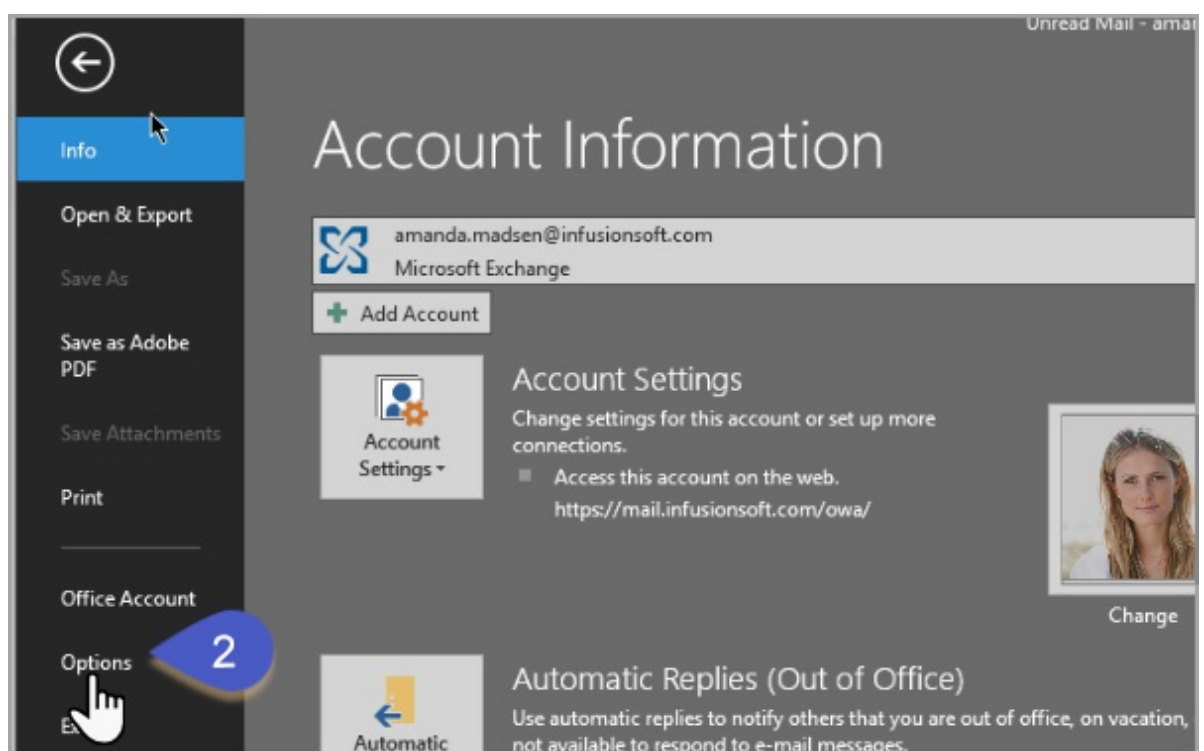
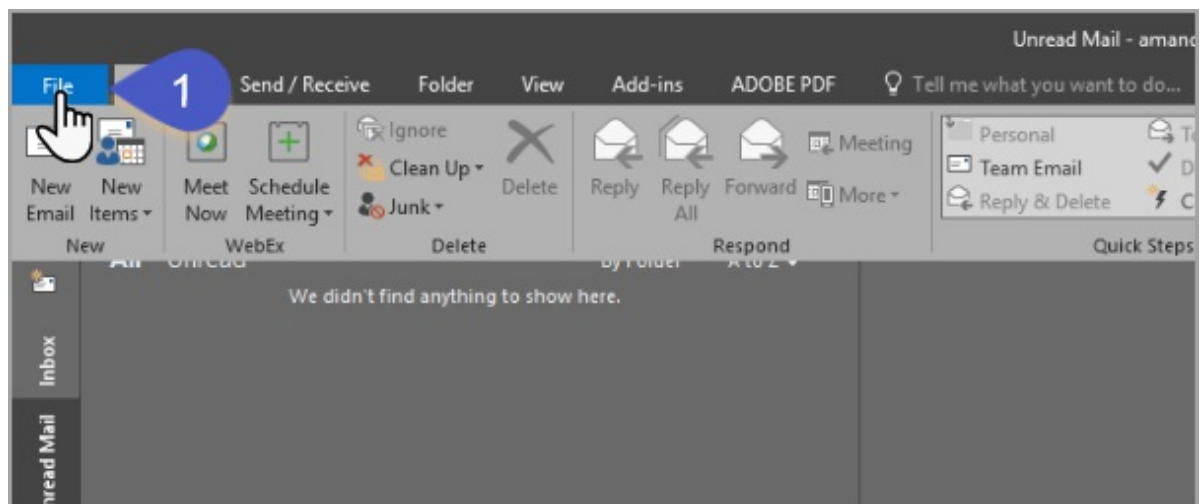


2. Once installed you can open Outlook and login with your Infusionsoft ID.

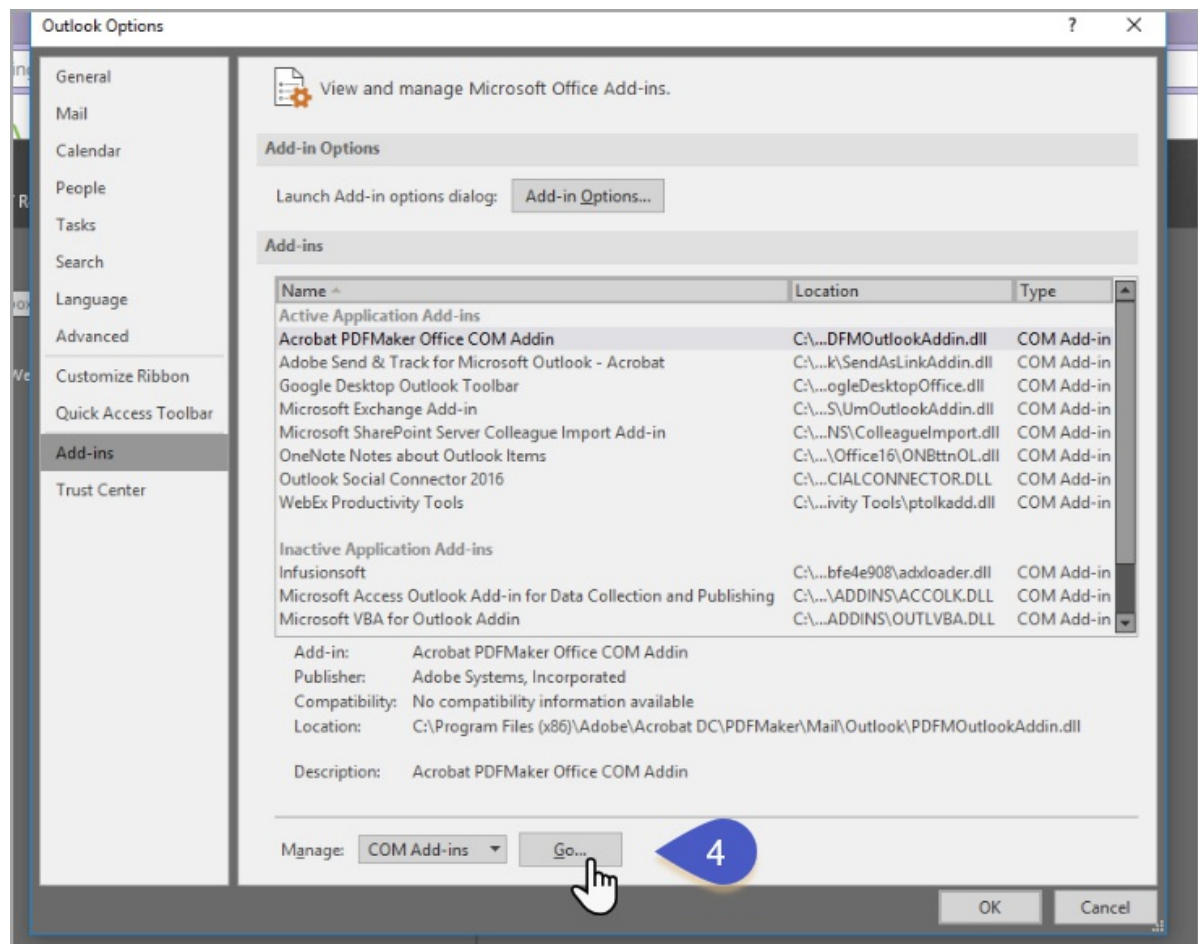


Missing Sidebar

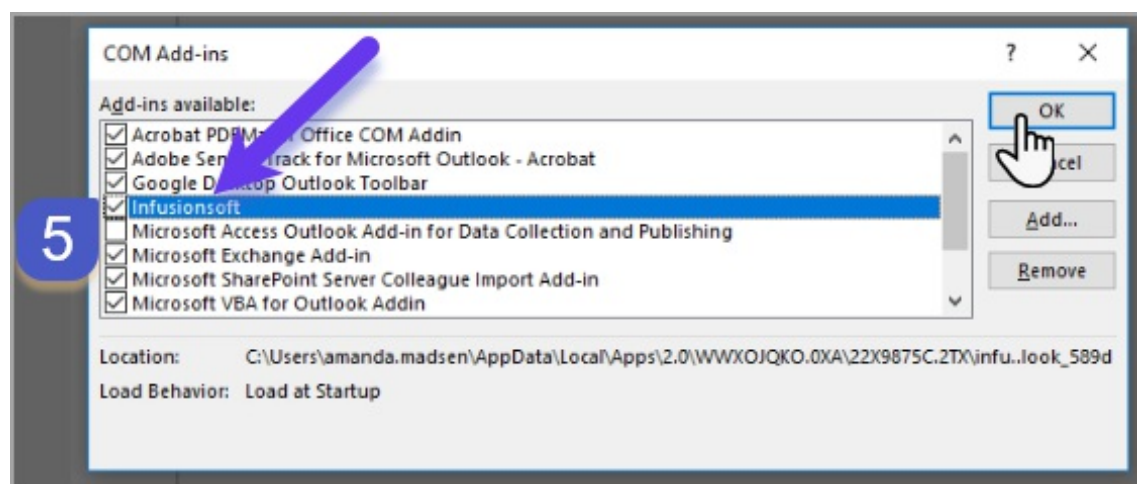
1. Click File > Options



2. Click Add-ins > Go



3. Check the box next to **Infusionsoft** and click **OK**



4. Go to the **Home** tab and from the **Infusionsoft** drop down select "Show Sidebar"

